You will find below in-detailed information about the following points. It's important you go through all of them to get the best services from the Deccansoft Team.

Login to BestITCourses.com

To get access to https://www.bestitcourses.com

If you have provided your email at the time of enrollment, an account is already created with that ID and a welcome email is sent to you. In case you don't find an email in your Inbox, please look at the **SPAM** folder and mark it has **NOT SPAM** for all future correspondence.

If you don't know the Password, please use **Forgot Password** option on Login Box or Login using Google if you have Google ID.

How to join the Live Sessions

Go to https://www.bestitcourses.com/LiveSession

Note: You will need to Login with the **Email ID shared with our team** while registering for the course.

Important Notes:

1. All the Live Sessions links will come here only <mark>30 min before the actual time</mark> of the session. Example: Class is at 7:00 AM (IST) Link will appear after 6:30 AM (IST)

2. If you are unable to join the meeting or Link does not appears please text on WhatsGroup and then also <mark>CALL</mark> either Kashmira Shah: +91 8008327000 or Subham @ +91 9704986097.

3. We repeat, please <mark>CALL</mark> (not text or WhatsApp) as it is important, and you should not miss the session. Don't expect them to always keep an eye on the group and revert back to you. Also, note that they may not respond after the session starts.

4. In the worst case, you can call your trainer before the session starts but please avoid as its's difficult situation for them.

How to access videos and courseware

• Most of our Live courses are also packaged with access to videos for a duration which varies based on package/course you have registered for.

Steps to access videos:

1. Login to https://www.bestitcourses.com with your registered Email I'd 2. **Go to Dashboard**

3. Select your Course from the Dashboard.

   Here you will get all the courses as per the package you have enrolled for. Please do track the subscription end date for every course.
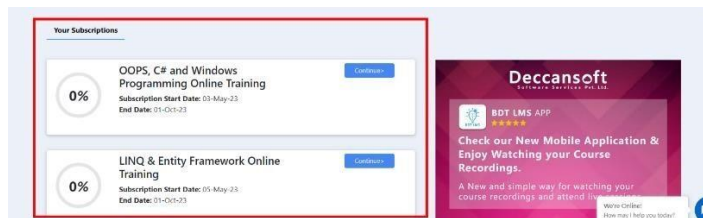
4. Expand a Module ❼ Find all videos here.

5. Unlock icon indicates that you have access to video and Lock indicates otherwise.
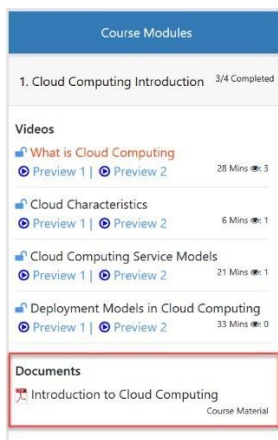
Steps to access courseware:

1. Login to https://www.bestitcourses.com

2. **Courses** Menu ❼ Select your course OR **Dashboard** ❼ Select your course

3. Expand a Module ❼ Find courseware as below.

Mobile App

Name of our APP in Android Play Store and IOS Store is **BDTLMS For**

Android, please visit:

https://play.google.com/store/apps/dev?id=5524033264069460030

For IOS, please visit:

https://apps.apple.com/in/app/bdtlms/id6445942480

To Login with Code:

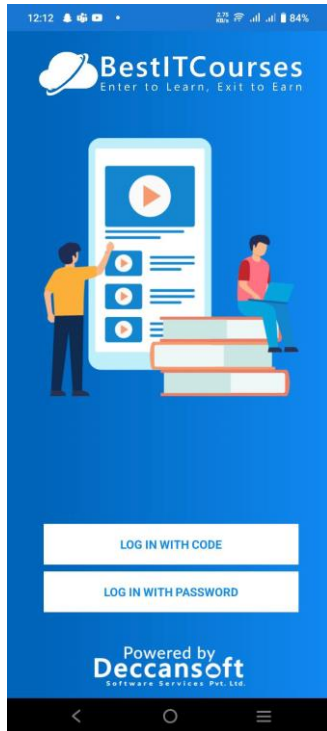1.   On your Desktop, in web browser, Login and open

https://www.bestitcourses.com/LoginMobileWithCode/Index

2.   Open the BDTLMS App in your browser.

3.   Enter the code displayed in browser.

4.   Please note that you can login from only one device at a time.

Important Instructions about accessing Videos

Note: We request you not to switch between videos very frequently. Please note that opening videos more than 3 times within 5 minutes will result in automatic deactivation of your account. To activate your account, you have to then send request to support@bestitcourses.com

Rules to follow:

1. **Please make sure that you can't and you don't even attempt to download the videos on your local system and always watch the videos online only.**

2. **Please make sure that you don't share your login / videos with others.**

3. **Please make sure that you don't open more than one video at a time as this will cause load on server and others will get affected.**

If you violate any of the above rules, our system will automatically detect and will deactivate your account permanently.

How to get access to Azure Portal for Azure courses

If you have enrolled for **Azure courses/packages**, you will receive an email from Aditya Soni with all the details for the Portal Subscription. You can use this for practicing in Azure.

In this email you will be getting Credentials to login at Azure Portal https://portal.azure.com

If you have not received email

1. Please check your spam folder for an email from aditya.soni@deccansoft.net
2. Contact Mr. Aditya, either call or SMS him at +91 93474 58388.
3. If you don't get any response in 6 hours, please contact Mr. Sandeep Soni @ +91 9849001840.

We request you to delete all the resources after you have completed your practice session.

Important: Please note as this is a Shared Subscription all the resources will be **deleted every day between 5:30 PM – 6 PM (IST)**

- **Dedicated Azure Pass,** if required, you can buy a dedicated Azure Pass for Rs. 1500 per month. This subscription will be used by you alone and has a validity of 1 month / 100 USD.
- **Extending Shared Subscription:** Based on the course we provide limited FREE Azure access. After the access is completed, you can either buy a dedicated Azure Pass for Rs. 1500/- or extend your shared subscription by paying Rs.800/- per month.

To buy the same, please contact either Kashmira Shah or Aditya Soni.

About WhatsApp Group

Based on the course you have enrolled, you will be added to a WhatsApp group of that particular batch. Here you can

1. Ask any technical questions / doubts.
2. Post your learnings about the subject.
3. Answer Questions asked by others.
4. Updates about the live class. Eg: Class cancellation.
5. Your trainer will share some documents if required.
6. Post any Job Opportunities in your company or known circles.
7. Connect with your trainer as he/she will be part of that group.

Most Important: You are **not supposed to share the Live Session Meeting Link or any courseware** in the group even if someone is asking, instead guide them to go to https://www.bestitcourses.com/LiveSession or ask them to contact our backend team.

How can you upgrade the package you have enrolled for?

If interested, you can upgrade your enrollment to a higher package. Eg: From Azure Suite to Azure Suite Plus or to Gold Membership.

• Within 7 days, from the date of registration, you only have to pay just the difference in fees.

• After 7 days and up to 1 month, 5% extra of the difference in fees should be paid.

To upgrade your package, you can connect with +91 8008327000 (Kashmira Shah)

How to extend Video Subscription

Once your video subscription included with the course has expired, you can extend the same for additional amount.

The amount varies based on the package you have enrolled for:

1. **Individual Courses and All Packages:** Gold Membership / Azure Suite / Azure Suite Plus / DevOps Expert / DevOps Expert Plus / Microservices Expert / Power Platform Expert

   a. If renewed, before the last date of expiration: 50% of actual fees.

   b. If renewed, within 30 days after expiration: 60% of actual fees.

Course / Packages	Duration	Actual Fees	Before Expiration	Within 30 days after Expiration
Gold Membership	12 months	50000	25000	30000
Azure Suite	6 months	22500	11250	13500
Azure Suite Plus	8 months	30000	15000	18000
DevOps Expert	6 months	21000	10500	12600
DevOps Expert Plus	6 months	30000	15000	18000
Microservices Expert	6 months	22500	11250	13500
MS.NET Full Stack Developer	6 months	18750	9375	11250
Software Testing Suite	6 months	12500	6250	7500

2. Azure Suite and Azure Suite Plus

   a. 3500/- for 1 month / 7,000/- for 3 months

3. Azure DevOps Expert and Expert Plus:

   a. 3,000/- for 1 month / 6,000/- for 3 months

All the above fees are applicable if the course is extended within 15 days of course expiration.

How to clear doubts while watching videos

You will be added to the WhatsApp community Group managed by Deccansoft for enrolled students as per your package.

You can post your questions and also feel free to answer questions from others. You can tag your trainer in case no one else has answered your questions.

How can I get Azure Exam Voucher

You can get an Azure certification exam voucher at a discounted fee from Deccansoft.

- Current Actual Fees: 4800 + 18% GST = 5600/-
- Deccansoft Fees: **3500/-** all inclusive (Limited period offer)

This voucher can be used by INDIAN citizens only. while registering for exam, irrespective of your current location, you will have to provide the address as on INDIAN ID-Card.

To buy the same, please contact Mrs. Kashmira Shah @ +91 80083 27000 or Mr. Aditya Soni @ +91 93474 58388.

You can also connect with your trainer for guidance on how to approach for the exam.

About Feedback and Testimonials

Please post your feedback about the training here:

https://docs.google.com/forms/d/10DEmcEZilDGgozAOa6CHlO5iKT_JhGHTDz89FXoRX0M/

You can also contact Mr. Sandeep Soni or Mr. Rahul Rampurkar in case you want to provide some information.

You can post your testimonials about the course on this URL: https://www.bestitcourses.com/testimonials

Career Guidance

You can contact Mr. Sandeep Soni for any kind of career guidance. We request you to first send a message on his WhatsApp number +919849001840 and request for time to connect.